

RETURN POLICY

Lands' End has long been known for selling quality products at a fair price and with a strong guarantee.

The spirit of our guarantee is intended to cover defective merchandise, logo application quality or incorrect sizes.

As a company we believe merchandise that is not defective and has simply worn out over time has performed to the level of our expectations and it is our hope that our customers would have the same expectations.

We all understand that when items are worn and washed several times a week, they will wear out more quickly than your favorite shirt that you only wear a few times a month.

We trust that our customers will make the right decision regarding if the item is truly defective, (which would be evident in a short time) or if the logo quality doesn't meet their expectations. We also trust that our customers know when the items are worn out and they just need to purchase new items.



SCHOOL
OUTFITTERS
BY LANDS' END

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