

Dear LOA Parents,

To better serve your children while furthering our mission to increase student achievement we have entered into an exciting partnership with ESE Telehealth to provide a higher level of care through school based real time video consultations with Nurse Practitioners.

What is Telehealth at LOA?

Telehealth is a web-based system using secure video conferencing (Think Facetime or Skype) with Nurse Practitioners and Physicians in cooperation with the LOA school nurse -- which provides a higher level of care to your child on site. Using ESE Telehealth's latest technology such as digital stethoscopes, otoscopes and dermoscopes, the advanced practitioner on the video connection is able to visually and audibly assess a child whose symptoms merit further evaluation.

How does a Telemedicine service benefit us?

The service eliminates some of the stress caused by illnesses needing further evaluation that previously required you to pick up your child, get them to a doctor, wait to be seen and then carry a prescription to a pharmacy to be filled after which process you can begin treating the illness. Telemedicine visits done at school alleviate these inconveniences to your family, your work, your child and his/ her academic success.

What types of further evaluation can be done through Telehealth?

Further evaluation may be as simple as a look in the child's ear with a digital otoscope that allows an early diagnosis and treatment of an ear infection. Or it may include simple, minimally invasive tests (such as a nasal swab for flu or a throat swab for strep) that can be performed immediately in the health room by the school nurse with results in a matter of minutes.

So, if treatment requires a prescription medication, do I need to take them to the doctor?

If appropriate, the Nurse Practitioner will prescribe the necessary medications, transmit those prescriptions electronically, and depending on the pharmacy may even be able to have those delivered to school to start treatment as soon as possible. We are currently working to coordinate delivery to the school through a local pharmacy, and will send further information once this is established.

Do I have to enroll my child?

This is purely a voluntary service and is not meant to replace your regular pediatrician's care.

When and how can I sign up so my student has access to ESE Telehealth at LOA?

TO REGISTER go to loa.esetelehealth.com Be sure you select LOA - Greensboro EST as your location.

This will simplify the registration process for parents, improve privacy and better secure the connection for consultations. We encourage you to register as soon as possible so when you need the service your child can be seen without delay.

Is there a fee or cost to use telemedicine?

Peach Care, Medicaid and major Insurance carriers such as BCBS, UHC, Aetna, Cigna now cover telemedicine consultations much like an office visit. When you enroll, ESE Telehealth will assess your

specific insurance coverage so you can make decisions related to this service in light of the cost to you. If you prefer, service is also available for a self-pay fee of \$45.00 per consultation for established patients and \$65.00 for the first time new patient consultation. This additional \$20 goes to the costs associated with processing and registration incurred by ESE.

We initiated this service in the midst of last flu season and throughout last semester. Many teachers and students have utilized ESE Telehealth with great success. The registration process will take a few minutes online to complete, but once done your student can be seen when needed. Please call or email me with any concerns or questions or you can call ESE Telehealth directly at **877-755-2212**. I am excited about this opportunity to further serve you and your child and hope that as we proceed we will find this technology allows us to improve upon the quality of your child's health, the impact on your time, the school experience and your child's education.

Blessings and Good Health to All,
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